

L Number	Hits	Search Text	DB	Time stamp
1	9	US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.	USPAT	2004/09/22 13:03
2	2	US-6021428-\$.DID. OR US-6081592-\$.DID.	USPAT	2004/09/22 13:03
3	1	US-5659768-\$.DID.	USPAT	2004/09/22 13:03
4	3935	709/225,226,229.ccls. or 718/102,104,105,103.ccls.	USPAT	2004/09/22 13:03
5	0	(709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (schedul\$ and agent and call and (email or e-mail or (electronic adj mail))).ab.	USPAT	2004/09/22 13:03
6	1	(709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (queue\$ and agent and call and (email or e-mail or (electronic adj mail))).ab.	USPAT	2004/09/22 13:03
7	5	(skill and agent and call and (email or e-mail or (electronic adj mail))).ab.	USPAT	2004/09/22 13:03
8	12	(US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID.	USPAT	2004/09/22 13:03
9	3	((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID.)	USPAT	2004/09/22 13:03
10	1	(schedul\$ and agent and call and (email or e-mail or (electronic adj mail))).ab.	USPAT	2004/09/22 13:04
11	1	(709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (queue and agent and call and (email or e-mail or (electronic adj mail))).ab.	USPAT	2004/09/22 13:04
12	2	(709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.	USPAT	2004/09/22 13:04
13	157	"l110" not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.)	USPAT	2004/09/22 13:04
14	3	((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.)	USPAT	2004/09/22 13:04
15	1	(knowledge and agent and call and (email or e-mail or (electronic adj mail))).ab.	USPAT	2004/09/22 13:04
16	12	((US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID.) not (((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.))	USPAT	2004/09/22 13:04

17	16	(US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID. or ((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) or (((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID.)) or (((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.))	USPAT	2004/09/22 13:17
18	0	(709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (queue\$ and agent and call and schedul\$).ab.	USPAT	2004/09/22 13:19
19	0	(709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (queue\$ and agent and call and schedul\$).ab.	USPAT	2004/09/22 13:19
20	0	(queue\$ and agent and call and schedul\$).ab.	USPAT	2004/09/22 13:19
21	20	(agent and call and schedul\$).ab.	USPAT	2004/09/22 13:19
22	19	((agent and call and schedul\$).ab.) not ((US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID. or ((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) or (((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID.)) or (((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.))	USPAT	2004/09/22 13:19

23	11	((agent and call and schedul\$).ab.) not ((US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID. or ((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) or (((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.)) not ((US-6044355-\$.DID. OR US-5325292-\$.DID. OR US-4510351-\$.DID. OR US-5185780-\$.DID. OR US-5289368-\$.DID. OR US-5369570-\$.DID. OR US-5195172-\$.DID. OR US-5477447-\$.DID. OR US-5481667-\$.DID.) or (US-6021428-\$.DID. OR US-6081592-\$.DID.) or US-5659768-\$.DID.)) or (((skill and agent and call and (email or e-mail or (electronic adj mail))).ab.) not ((709/225,226,229.ccls. or 718/102,104,105,103.ccls.) and (skill and agent and call and (email or e-mail or (electronic adj mail))).ab.))) and (email or e-mail or (electronic adj mail))	USPAT	2004/09/22 13:46
24	0	(agent and ((immediate adj queue) or (deffered adj queue))).ab.	USPAT	2004/09/22 13:47
25	0	(agent and ((immediate adj queue) or (deferred adj queue))).ab.	USPAT	2004/09/22 13:47
26	184	(agent and (deferred or immediate)).ab.	USPAT	2004/09/22 13:48
27	1	((agent and (deferred or immediate)).ab.) and (schedul\$).ab.	USPAT	2004/09/22 13:49